

MGM INSTITUTE OF HEALTH SCIENCES

(Deemed University u/s 3 of UGC Act, 1956)

Grade 'A' Accredited by NAAC

Sector-01, Kamothe, Navi Mumbai - 410 209

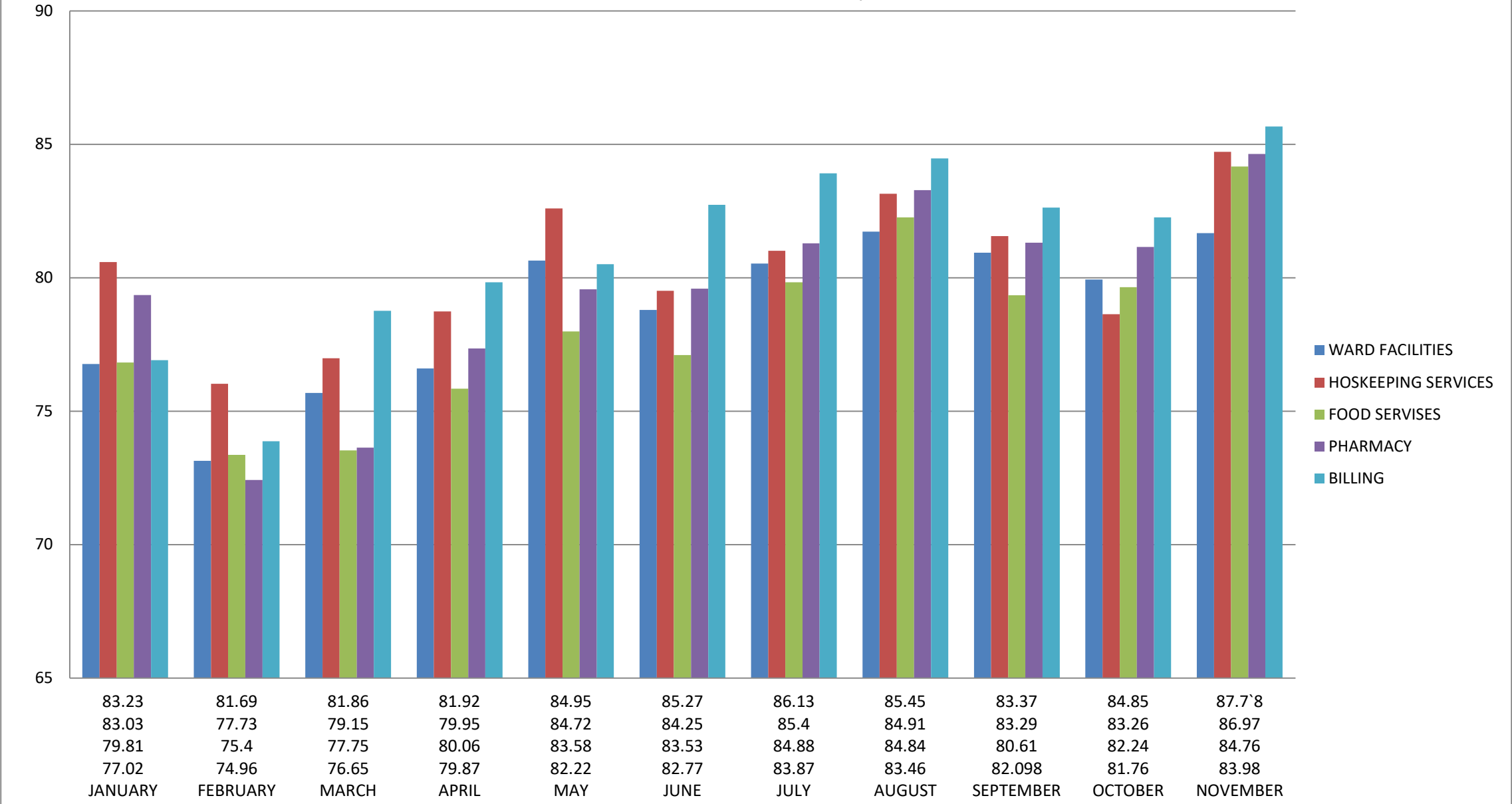
Tel 022-27432471, 022-27432994, Fax 022 - 27431094

E-mail : registrar@mgmuhs.com | Website : www.mgmuhs.com

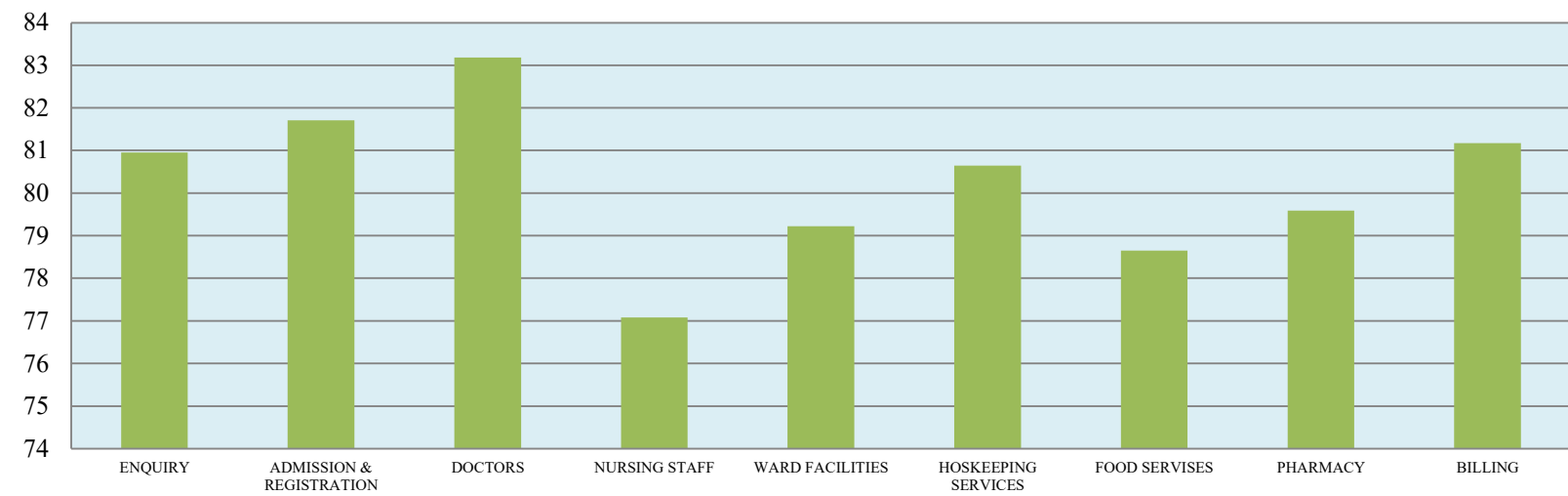
SERVICES	% of feedback score													
PARAMETERS	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL	AVRAGE
ENQUIRY	77.02	74.96	76.65	79.87	82.22	82.77	83.87	83.46	82.098	81.76	83.98	82.76	971.418	80.9515
ADMISSION & REGISTRATION	79.81	75.4	77.75	80.06	83.58	83.53	84.88	84.84	80.61	82.24	84.76	83.1	980.56	81.71333333
DOCTORS	83.03	77.73	79.15	79.95	84.72	84.25	85.4	84.91	83.29	83.26	86.97	85.59	998.25	83.1875
NURSING STAFF	83.23	81.69	81.86	81.92	84.95	85.27	86.13	85.45	83.37	84.85	87.7`8	86.34	925.06	77.08833333
WARD FACILITIES	76.77	73.14	75.68	76.6	80.64	78.79	80.53	81.73	80.94	79.93	81.67	84.27	950.69	79.22416667
HOSKEEPING SERVICES	80.59	76.03	76.98	78.74	82.6	79.51	81.01	83.15	81.56	78.63	84.72	84.27	967.79	80.64916667
FOOD SERVICESES	76.82	73.36	73.53	75.84	77.99	77.1	79.83	82.26	79.34	79.65	84.17	83.98	943.87	78.65583333
PHARMACY	79.35	72.42	73.63	77.35	79.57	79.59	81.29	83.28	81.31	81.15	84.64	81.55	955.13	79.59416667
BILLING	76.91	73.87	78.76	79.83	80.51	82.73	83.91	84.47	82.63	82.26	85.67	82.58	974.13	81.1775
AVERAGE	79.28	75.4	77.11	78.9	81.86	81.5	82.98	83.72	81.68	81.52	84.57	83.82	972.34	81.02833333

SERVICES	FEEDBACK
PARAMETERS	AVRAGE RATING
ENQUIRY	80.95
ADMISSION & REGISTRATION	81.71
DOCTORS	83.18
NURSING STAFF	77.08
WARD FACILITIES	79.22
HOSKEEPING SERVICES	80.64
FOOD SERVICESES	78.65
PHARMACY	79.59
BILLING	81.17
AVERAGE	81.02

Feedback form Analysis



FEEDBACK AVERAGE RATING




Dr. Rajesh B. Goel
 Registrar
 MGM INSTITUTE OF HELATH SCIENCES
 (DEEMED UNIVERSITY u/s 3 of UGC Act,1956)
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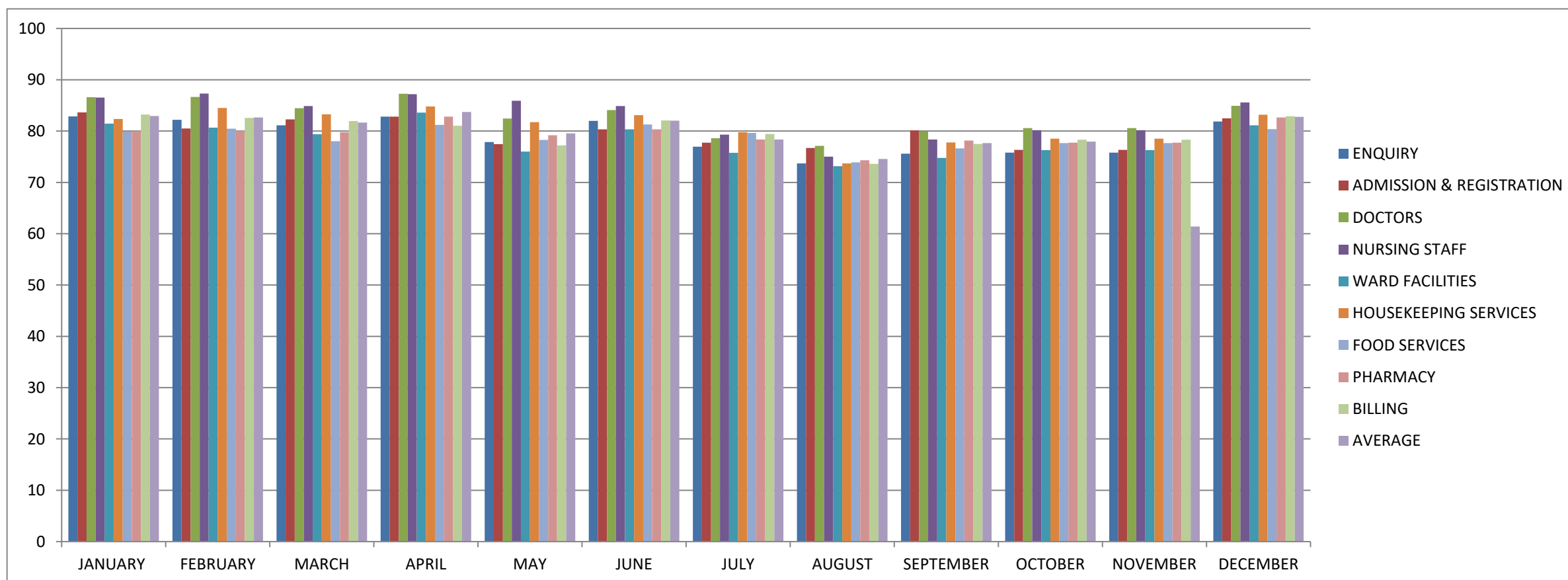
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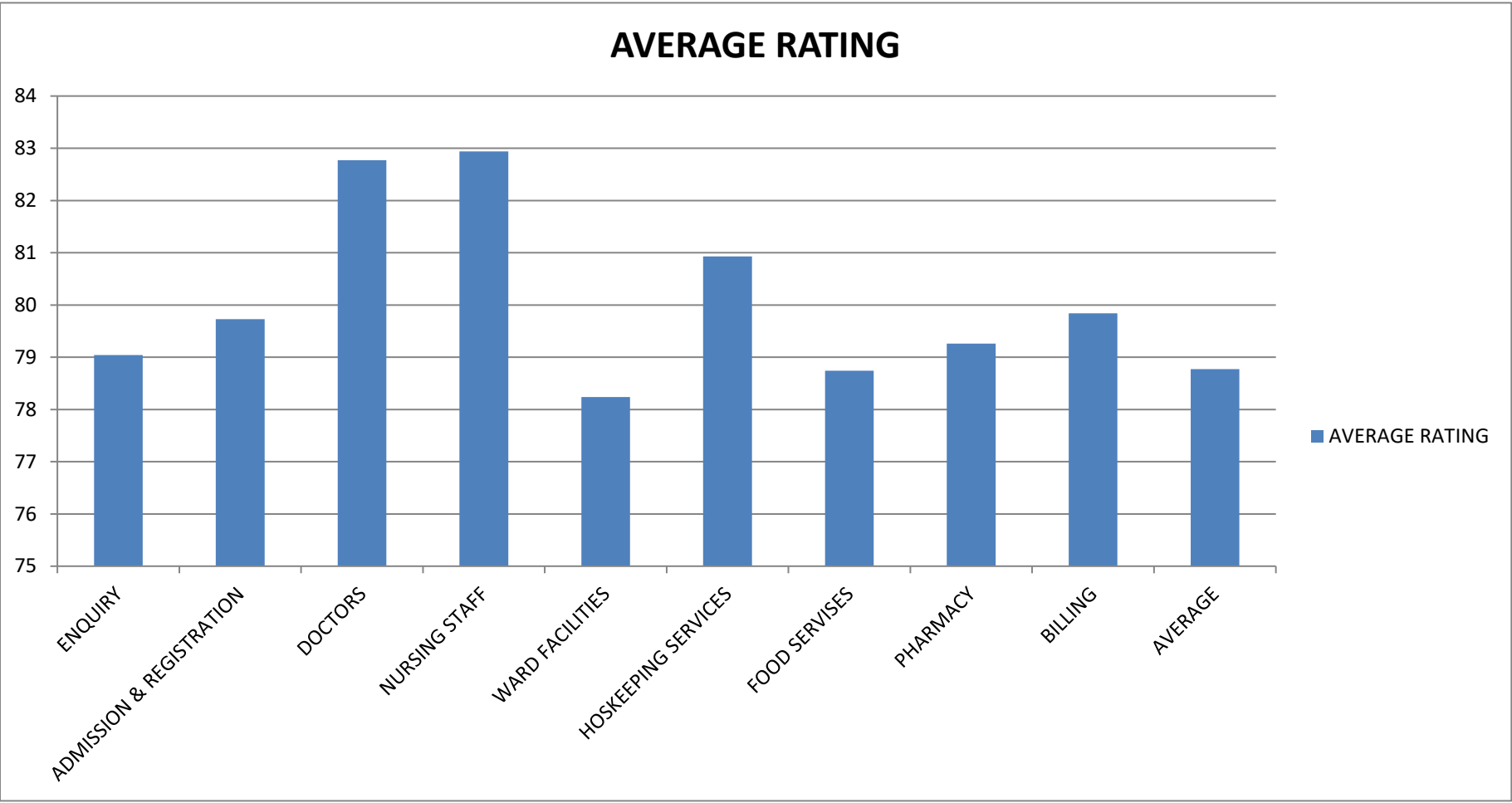
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SERVICES	IPD Patients Feedback Form Analysis 2019													
PARAMETERS	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL	AVRAGE
ENQUIRY	82.86	82.18	81.14	82.8	77.9	82.01	77	73.68	75.61	75.82	75.82	81.86	948.59	79.0491667
ADMISSION & REGISTRATION	83.65	80.52	82.29	82.8	77.4	80.36	77.7	76.73	80.12	76.34	76.34	82.49	956.81	79.7341667
DOCTORS	86.6	86.66	84.47	87.28	82.4	84.09	78.6	77.122	79.91	80.57	80.57	84.94	993.262	82.7718333
NURSING STAFF	86.52	87.31	84.88	87.2	85.9	84.89	79.3	75.017	78.35	80.19	80.19	85.58	995.327	82.9439167
WARD FACILITIES	81.47	80.69	79.38	83.6	76	80.36	75.8	73.15	74.78	76.29	76.29	81.12	938.9	78.2416667
HOUSEKEEPING SERVICES	82.38	84.51	83.28	84.8	81.7	83.11	79.8	73.68	77.78	78.51	78.51	83.17	971.22	80.935
FOOD SERVICES	79.94	80.45	78.01	81.2	78.3	81.28	79.6	73.89	76.63	77.65	77.65	80.4	944.98	78.7483333
PHARMACY	80	80.07	79.77	82.8	79.2	80.36	78.4	74.31	78.17	77.75	77.75	82.64	951.15	79.2625
BILLING	83.24	82.55	81.93	81.06	77.2	82.07	79.4	73.61	77.5	78.31	78.31	82.88	958.09	79.8408333
AVERAGE	82.96	82.66	81.68	83.72	79.6	82.05	78.38	74.57	77.65	77.93	61.39	82.79	945.34	78.7783333



PARAMETERS	AVERAG E RATING
ENQUIRY	79.04
ADMISSION & REGISTRATION	79.73
DOCTORS	82.77
NURSING STAFF	82.94
WARD FACILITIES	78.24
HOSKEEPING SERVICES	80.93
FOOD SERVICES	78.74
PHARMACY	79.26
BILLING	79.84
AVERAGE	78.77




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