



MGMIHS GRIEVANCE REDRESSAL CELL, KAMOTHE, NAVI MUMBAI

No. MGMIHS/GR/2016-2017, dated 30 March, 2017

MINUTES OF THE MEETING

Sub: Grievance redressal in r/o Physiotherapy student Jiniyas Rajput Seat No.17001 regarding her result in First BPTH Part-I examination September 2016, appeared from MGM School of Physiotherapy, Navi Mumbai.

The committee examined the grievance its resolution process in the above matter and came to the following conclusion:

1. That the said student failed in 3 subjects such as Physiology including Biochemistry, Health in society and Psychology of her First BPTH Part-I University examination, September 2016,
2. As per her application, re-totaling of marks secured by her in all these subjects were undertaken by respective subject experts, under supervision of the Principal of MGM School of Physiotherapy, Dr. Bela Agrawal on 2nd January 2017. It was found that there was no error in marking or in the calculation.
3. The candidate was counseled adequately by the subject experts in each paper she had failed.
4. There was no change in her result, consequently.
5. She also signed the above re-totaling/ counseling proceedings confirming her satisfaction
6. However, the candidate applied for Xerox copies of her answer books, along with model answers which were issued to her. Thereafter she reconciled with her performance and no further complaints were received from her by the University.
7. The committee was satisfied with the grievance redressed process adopted by the, MGMIHS and was in agreement with the University after verifying relevant papers produced before it by the examination section.
8. The student was further counselled and was communicated accordingly in person with advice to concentrate in her studies and work hard with sincerely.

Registrar
MGMIHS (Member-I)

Head, IQAC
MGMIHS, (Member-II)

Dr. N.C. Mohanty
Chairperson

Copy to:

1. The Registrar, MGM Institute of Health Sciences, Navi Mumbai
2. Principle, MGM School of Physiotherapy, Navi Mumbai
3. File

