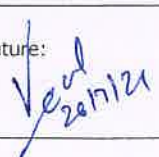
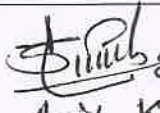


Navi Mumbai Campus

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Website : www.mgmhuhs.com

SERVICE REPORT			
CALL NO. 01		DATE: 23.07.2021	
Institute Name: MGM School Biomedical Sciences, Kamothe, Navi Mumbai			
Department: Admin		Contact No. -	
Priority of Call: Urgent / Medium / Low		Contact Person: Mr. Vikas U	
NATURE OF PROBLEM			
Problem Reported: Lenovo ThinkCentre Keyboard 4-5 keys are not working.			
System Down: Yes / No (Please circle)		Equipment Type: Laptop	
Make: Lenovo ThinkCentre	Model: E470	Serial No. -	
Call Reported by: Anil Khandare	Date: 23.07.2021	Time: 12:00 pm	
Location of Installation: 2nd floor SBS, Kamothe, Navi Mumbai			
SERVICE DETAILS			
Need replace the keyboard with new keyboard.			
Engineer's Remarks: -		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection: keyboard's keys are not working.			
Events: (Date & Time)	Start of Service: 12:00 pm	End of service: 12:15 pm	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks:			
Name: Mr. Vikas U		Designation: Store keeper	Phone/Fax: -
Email:			
User Signature: 		Engineer Signature: 	
		Engineer Name: Anil Khandare	



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SERVICE REPORT			
CALL NO. 02.		DATE: 23.07.2021	
Institute Name: MGM School Biomedical Sciences, Kamothe, NM.			
Department: Admin.		Contact No.	
Priority of Call: Urgent / Medium / Low ☒		Contact Person: Mr. Vilas. U.	
NATURE OF PROBLEM			
Problem Reported: Asus laptop battery problem, after power unplugging the laptop power off, laptop is not working			
System Down: Yes / No (Please circle)		Equipment Type: Laptop	
Make: ASUS 1015E	Model: 1015E	Serial No. -	
Call Reported by: Anil Khandare	Date: 23.07.2021	Time: 12:20 PM	
Location of Installation: 2nd floor, SBS, Kamothe, NM.			
SERVICE DETAILS			
• Need to replace the battery & New one battery.			
Engineer's Remarks: -		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection: Battery not working.			
Events: (Date & Time)	Start of Service: 12:20 PM	End of service: 12:35 PM	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks:			
Name: Mr. Vilas U		Designation: store keeper	Phone/Fax: .
Email:			
User Signature:		Engineer Signature:	
		Engineer Name: Anil Khandare.	

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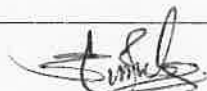
I.T. DEPARTMENT

Contact No. : - 022-27437838 / 9819700364/9867986789

SERVICE REPORT			
CALL NO. <u>2</u>		DATE: <u>01-11-2021</u>	
Institute Name: <u>MGM IHS</u>			
Department: <u>CPD</u>		Contact No.	
Priority of Call: Urgent / ☒ Medium / Low		Contact Person: <u>Priyanka Dambarke</u>	
NATURE OF PROBLEM			
Problem Reported: <u>old CPU slow down because of old processor core 2 Duo and RAM is 2GB only. system hanging problem. system are 8-10 yr old, and it is not upgradable at present system.</u>			
System Down: Yes / No (Please circle)		Equipment Type: <u>Desktop</u>	
Make: <u>Lenovo</u>	Model: <u>Think center</u>	Serial No. <u>L9B8422</u>	
Call Reported by: <u>Anil Khandare</u>	Date: <u>01/11/21</u>	Time: <u>2:00 PM</u>	
Location of Installation: <u>3rd floor MGM IHS CPD department</u>			
SERVICE DETAILS			
• Need to update system & New to system's. • This system can't upgrade due to			
Engineer's Remarks: <u>CPU is running slow because of the system is outdated and it's having Core 2 duo processor and only 2GB RAM.</u>		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection: <u>Not supported latest version of window. it is running slow if we can open 3 or more task.</u>			
Events: (Date & Time)	Start of Service:	End of service:	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks:			
Name: <u>Priyanka Dambarke</u>		Designation: <u>Purchase Assistant</u>	Phone/Fax:
Email:			
User Signature: <u>Priyanka</u> <u>01.11.21</u>		Engineer Signature: <u>Anil Khandare</u> Engineer Name: <u>Anil Khandare</u>	

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I.T. DEPARTMENT
Contact No. : - 022-27437838 / 9819700364/9867986789

SERVICE REPORT			
CALL NO. 1		DATE: 01-11-2021	
Institute Name: MGM IHS			
Department: CPD		Contact No.	
Priority of Call: Urgent / Medium / Low ☒		Contact Person: Aragha Dalvi	
NATURE OF PROBLEM			
Problem Reported: CPU slow down because of processor are old and RAM is 2GB. Processor is Core 2 Duo. System hanging problem. System are 8-10 yr old and it is not upgradable at present system.			
System Down: Yes / No (Please circle)		Equipment Type: Desktop	
Make: Lenovo	Model: Remove ThinkCenter	Serial No. L9B8413	
Call Reported by: Anil Khandare	Date: 01/11/2021	Time: 2:00 PM	
Location of Installation: 3rd floor MGM IHS, CPD.			
SERVICE DETAILS			
Need to update the system as the current system are old not upgradable.			
Engineer's Remarks: CPU is running slow because of 2GB RAM and old processor Core 2 Duo. This system is out of date.		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection: operating system is running slow and if we open 3 or more task its getting hang.			
Events: (Date & Time)	Start of Service:	End of service:	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks:			
Name: Aragha S. Dalvi		Designation: MC cum Purchase Officer	Phone/Fax:
Email:			
User Signature: 		Engineer Signature: 	
		Engineer Name: Anil Khandare	



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SERVICE REPORT			
CALL NO. 01		DATE: 01-01-2022	
Institute Name: MGM Medical College, Kharvela, Navi Mumbai			
Department: Admin		Contact No. 7611	
Priority of Call: Urgent / Medium / Low		Contact Person: Ms. Archana / Lissy Wadgaonkar	
NATURE OF PROBLEM			
Problem Reported: - SSD4B hard disk not detected - power co error			
System Down: Yes / No (Please circle)		Equipment Type: Desktop	
Make: Lenovo		Serial No.	
Model		Date: 01/01/22	
Call Reported by: Anil Khander / Director		Time: 11:23 am	
Location of Installation: Ground floor admin office			
SERVICE DETAILS			
- Need to upgrade the new HDD to 1TB or SSD4B - data needs to be migrated			
Engineer's Remarks:		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection: HDD power on problem			
Events: (Date & Time)		Start of Service: End of service:	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied		Satisfied	
Dissatisfied		Annoyed	
USER FEEDBACK			
Remarks:			
Name: Archana / Lissy Wadgaonkar		Designation: Admin / S. Clerk	
Phone/Fax: 7611		Email:	
User Signature: (for Archana)		Engineer Signature: Anil Khander	
Engineer Name: Anil Khander			

AB
11/1/22

SERVICE REPORT			
CALL NO. 01		DATE: 02.08.2021	
Institute Name: MGMHS, Kamothe, Navi Mumbai			
Department:		Contact No.	
Priority of Call: Urgent / Medium / Low ☒		Contact Person: Mr. Ramesh Kotkar sir	
NATURE OF PROBLEM			
Problem Reported: Keyboard many keys are jam, not working properly. Room 24B			
System Down: Yes / No (Please circle)		Equipment Type: Keyboard	
Make: Lenovo	Model: Lenovo	Serial No.	
Call Reported by: Anil Khandare	Date: 02.08.2021	Time: 10:08am	
Location of Installation: 3rd Floor Academic Section			
SERVICE DETAILS			
• Clean the keyboard, but still keys are jam not working • Need ram upgrade for speed the system.			
Engineer's Remarks: for Ram we will wait for old system ay ram available, we can install in the system.		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection: Keyboard keys are jam			
Events: (Date & Time)	Start of Service: 10:08am	End of service: 10:32am	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks:			
Name: Mr. Ramesh Kotkar		Designation: Phy Teacher	Phone/Fax: 9821824642
Email:			
User Signature: 		Engineer Signature: 	
		Engineer Name: Anil Khandare	

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SERVICE REPORT			
CALL NO.	01	DATE:	29.07.2021
Institute Name: MAM Medical College, Kamothe, Navi Mumbai			
Department:	Library (CAL-Lab)	Contact No.	7812
Priority of Call: Urgent / Medium / Low	☒ Medium	Contact Person:	Dr. Pradeesh K / Ms. Tara / Sachin
NATURE OF PROBLEM			
Problem Reported: All 65 Computer installation at CAL Lab for 250 UG seat increase.			
System Down: Yes / No (Please circle)		Equipment Type: Desktop.	
Make: V50T (Lenovo)	Model: V50T	Serial No. -	
Call Reported by: Anil Khandare	Date: 29.07.2021	Time: 12:00 PM	
Location of Installation: 2nd floor B-library side lab New CAL-LAB.			
SERVICE DETAILS			
✓ All 65 Computer installation window 10 Prof. and Ms. Office 2019 standard version successfully done, in all activation key's.		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Engineer's Remarks:		• All computer are working fine as requirement and purchase order	
Defects found on inspection: No			
Events: (Date & Time)	Start of Service: 12:00 pm	End of service: 8:30 pm.	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks: Vendor Eng. Service repeat attention.			
• Requested to install 30 LVA UPS for small library computer's			
Name:	Ms. Tara / Dr. Pradeesh K / Sachin	Designation:	Professor
Email:	mam@mgmhuhs.com	Phone/Fax:	7812
User Signature:	[Signature]	Engineer Signature:	[Signature]
As per IT Remarks.		Engineer Name: Anil Khandare.	

As per IT Remarks.

29/7/2021

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SERVICE REPORT			
CALL NO. 03,		DATE: 19.07.2024	
Institute Name: MGM IHS, Kamothe, Navi Mumbai.			
Department: Exam Section		Contact No. 7624.	
Priority of Call: Urgent / ☒ Medium / Low		Contact Person: Ms. Nalini. N.	
NATURE OF PROBLEM			
Problem Reported: • System 10yr's old need to upgrade the system as ram is only 2GB, dual core processor			
System Down: Yes / No (Please circle)		Equipment Type: Desktop.	
Make: Lenovo	Model	Serial No.	
Call Reported by: Anil Khandare	Date: 19.07.2024	Time: 1:45 pm	
Location of Installation: 4th floor, Exam section department.			
SERVICE DETAILS			
• As SMB software needed & update system configuration for the result processing, and other software working			
Engineer's Remarks: Need to update the system & 8GB Ram 500SSD, & window 10 & office 19.		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection: 10yr's old system.			
Events: (Date & Time)	Start of Service: 1:45 PM	End of service: 1:56 PM	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks:			
Name : Ms. Nalini. N.	Designation: Asst. Registrar (Exam)	Phone/Fax: 7624	
Email:			
User Signature: Nalini	Engineer Signature: Anil Khandare		
Engineer Name : Anil Khandare			



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Website : www.mgmuhhs.com

SERVICE REPORT			
CALL NO. 01		DATE: 19.07.2021	
Institute Name: MUMITHS, Kamothe, NM.			
Department: Exam section		Contact No. 7624	
Priority of Call: Urgent / Medium / Low ☒ Medium		Contact Person: Ms. Shraddha Patil	
NATURE OF PROBLEM			
Problem Reported: Lenovo System having 2GB Ram & dual core processor. HDD, system gets hang, exam software Result process then system get hang then to restart again.			
System Down: Yes / No (Please circle) ☒ Yes		Equipment Type: Desktop	
Make: Lenovo	Model	Serial No.	
Call Reported by: Anil Khandare	Date: 19.07.2021	Time: 1:30 pm	
Location of Installation: 4th floor Exam section department			
SERVICE DETAILS			
Need to upgrade the system & 8GB Ram 500GB SSD, windows 10 office 19, as system 10 yrs old need to update.			
Engineer's Remarks: The window 10 not supported to 8GB ram and dual core system, it installed system get hang.		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection:			
Events: (Date & Time)	Start of Service: 1:30 pm	End of service: 1:42 pm	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks: This system can be used in deposit library or E-library for surfing internet or basic work.			
Name: Ms. Shraddha Patil	Designation:	Phone/Fax: 7624	
Email:			
User Signature:	Engineer Signature:		
	Engineer Name: Anil Khandare		



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SERVICE REPORT			
CALL NO. 02.		DATE: 19.07.2021	
Institute Name: MGMITH, Kamothe, NM.			
Department: Exam		Contact No. 7624	
Priority of Call: Urgent / Medium / Low ☒ Medium		Contact Person: Ms. Rajeshree Sul.	
NATURE OF PROBLEM			
Problem Reported: Lenovo System having 24GB ram & dual core processor 360GB HDD, System gets hang frequently due to any software config instead due to lower configuration.			
System Down: Yes / No ☒ (Please circle)			
Make: Lenovo.	Model:	Equipment Type: Desktop	
Call Reported by: Anil Khandare		Date: 19.07.2021	Time: 13:20pm
Location of Installation: 4th floor Exam section.			
SERVICE DETAILS			
Need to upgrade the system & latest configuration and new windows 10 update version, due to exam session software need.			
Engineer's Remarks: this updated system.		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection: slow in process.		System has old need update as exam software people also recommended.	
Events: (Date & Time)	Start of Service: 13:16pm	End of service: 13:32pm	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks: System can be used in the depart library or e-library for surfing internet.			
Name: Ms. Rajeshree sul.	Designation:	Phone/Fax: 7624	
Email:			
User Signature:	Engineer Signature:		
	Engineer Name: Anil Khandare		

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SERVICE REPORT			
CALL NO. 01		DATE: 19.07.2021	
Institute Name: MGMHS, Kamothe, Navi Mumbai			
Department: Statutory		Contact No. 7628	
Priority of Call: Urgent / Medium / Low		Contact Person: Mr. Vijay Sadhaw	
NATURE OF PROBLEM			
Problem Reported: The system is 8 year old, ram is 2 GB ram 150 GB HDD, dual core processor, assemble system. Now system get slow in between.			
System Down: Yes / No (Please circle)		Equipment Type: Desktop	
Make: Assemble system	Model: intel core	Serial No. -	
Call Reported by: Anil Khandare	Date: 19.07.2021	Time: 12:53 PM	
Location of Installation: 3rd floor MGMHS.			
SERVICE DETAILS			
Need to upgrade the system to 8GB, 1TB, i5 10th gen, processor & windows & office license version.			
Engineer's Remarks:		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection: Assemble system two time SMPS get repaired one time motherboard get repaired.			
Events: (Date & Time)	Start of Service: 12:53 PM	End of service: 1:20 PM	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks:			
Name: Mr. Vijay Sadhaw	Designation: Comp. Operator	Phone/Fax: 7628	
Email:			
User Signature: <i>[Signature]</i> 19/7/2021		Engineer Signature: <i>[Signature]</i> Engineer Name: Anil Khandare	



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I.T. DEPARTMENT

Contact No. : - 022-27437838 / 9819700364 / 9867986789

SERVICE REPORT

CALL NO. 01	DATE: 15.12.2021		
Institute Name: MGM IHS			
Department: <u>IT Research</u>	Contact No. <u>7629</u>		
Priority of Call: Urgent / ☒ Medium / Low	Contact Person: <u>Ms. Geeta P. madam.</u>		
NATURE OF PROBLEM			
Problem Reported: <u>System is 10 yrs old, dual core processor & 2GB Ram,</u> <u>System gets hang and slow</u>			
System Down: Yes / No (Please circle)	Equipment Type:		
Make: <u>Lenovo</u>	Serial No. <u>2920049</u>		
Model: <u>M5597 A12</u>			
Call Reported by: <u>Anil Khandare</u>	Date: <u>15.12.2021</u> Time: <u>10:10 am</u>		
Location of Installation: <u>3rd floor Academic section.</u>			
SERVICE DETAILS			
<u>Need update system & 15 Processor, 8GB RAM & 500SSD Hard drive. New system replace & old one.</u>			
Engineer's Remarks:	Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided		
Defects found on inspection: <u>System slow and hang frequently.</u>			
Events: (Date & Time)	Start of Service: <u>10:10 am</u> End of service: <u>10:35 am.</u>		
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks:			
Name : <u>Ms. Geeta P. madam</u>	Designation: <u>Research Sec.</u>	Phone/Fax: <u>7629</u>	
Email:			
User Signature: <u>[Signature]</u>	Engineer Signature: <u>[Signature]</u> Engineer Name: <u>Anil Khandare</u>		

25 Pals
15/12/21



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I.T. DEPARTMENT
Contact No. : - 022-27437838 /9819700364/9867986789

SERVICE REPORT			
CALL NO. 02		DATE: 15.12.2021	
Institute Name: MGMHHS			
Department: Research		Contact No. 7616	
Priority of Call: Urgent / ☒ Medium / Low		Contact Person: Dr. Sabita R. Mandam	
NATURE OF PROBLEM			
Problem Reported: • Lenovo laptop having 4GB ram is processor. • Laptop is working fine, need update laptop speed only.			
System Down: Yes / No (Please circle)		Equipment Type: Laptop	
Make: Lenovo idea	Model: Lenovo idea	Serial No.	
Call Reported by: Anil Khandare	Date: 15.12.2021	Time: 10:30 am	
Location of Installation: 3rd floor Research section.			
SERVICE DETAILS			
• Need update 250 SSD HDD for speed the laptop.			
Engineer's Remarks:		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection: No.			
Events: (Date & Time)	Start of Service: 10:30 am	End of service: 10:40 am	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks:			
Name : Dr. Sabita R. Mandam	Designation: Research Director	Phone/Fax: 7616	
Email:			
User Signature:	Engineer Signature:		
	Engineer Name: Anil Khandare		

28/12/21
15/12/21

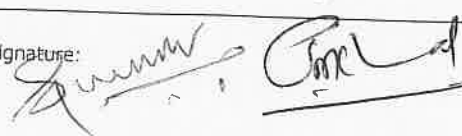


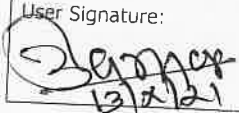
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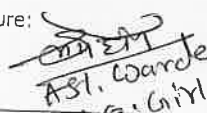
Contact No. : - 022-27437838 / 9819700364/9867986789

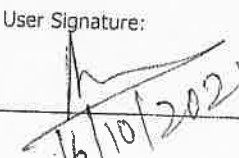
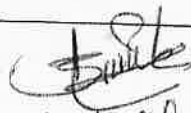
INSTALLATION REPORT			
CALL NO. 01 / 1		DATE: 08.12.2024	
Institute Name: MAMDA's Medical College, Navi Mumbai			
Department: pharmacy		Contact No.	
Priority of Call: Urgent / Medium / Low		Contact Person: Dr. Ketaki / Dr. Espartero warden	
NATURE OF PROBLEM			
Problem Reported: CCTV installation at Animal house			
System Down: Yes / No (Please circle)		Equipment Type: DVR + Reels	
Make: CP Plus	Model: CP Plus	Serial No.	
Call Reported by: Amit Khandare	Date: 08.12.2024	Time: 12:30 PM	
Location of Installation: Ground floor Animal House			
SERVICE DETAILS			
CCTV lens cableing install from PC terminal to Animal house			
Engineer's Remarks: Completion. CCTV footage can seen on Desktop		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection: No			
Events: (Date & Time)	Start of Service: 12:30 PM	End of service: 12:45 PM	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks:			
Name: Dr. Ketaki / Dr. Espartero warden		Designation: Professor	Phone/Fax:
Email:			
User Signature: [Signature]		Engineer Signature: [Signature]	
		Engineer Name: Amit Khandare	

SERVICE REPORT			
CALL NO. 01		DATE: 12-10-2021	
Institute Name: MAM medical College, Navi Mumbai			
Department: Library / Cal Lab		Contact No. 78	
Priority of Call: Urgent / Medium / Low ☒ Medium		Contact Person: Mr. Sachin sir / Dr. Khadke Sir	
NATURE OF PROBLEM			
Problem Reported: Install new wifi router in the Cal Lab & Library routers 310 router			
System Down: Yes / No ☒ No (Please circle)		Equipment Type: wifi router	
Make: Ruius 310	Model: 310	Serial No. 941909009238	
Call Reported by: Anil Khadke		Date: 12/10/2021	Time: 11:20am
Location of Installation: 2nd floor mgm library / Cal Lab			
SERVICE DETAILS			
Install the new wifi router routers 310 router			
Engineer's Remarks: Completed		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection: Nil			
Events: (Date & Time)	Start of Service: 11:30 am	End of service: 11:30 am	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks: Excellent work done			
Name: Mr. Sachin sir / Dr. Khadke		Designation: Librarian / Professor	Phone/Fax:
Email:			
User Signature: 		Engineer Signature: 	
		Engineer Name: Anil Khadke	

SERVICE REPORT			
CALL NO. 03		DATE: 12.10.2021	
Institute Name: MGM Medical College, Kamothle, Navi Mumbai			
Department: PG reading Hall		Contact No. -	
Priority of Call: Urgent / Medium / Low ☒		Contact Person: Mr. B. Kumar	
NATURE OF PROBLEM			
Problem Reported: New with router in the PG reading hall at PG Hostel.			
System Down: Yes / No (Please circle) ☒		Equipment Type: with router	
Make: Router 310	Model 310	Serial No. 941909009008	
Call Reported by: Anil Khondare		Date: 12.10.2021	Time: 11:40 AM
Location of Installation: 1st floor PG reading Hall PG Hostel			
SERVICE DETAILS			
Install new with router in PG Hostel in the reading Hall			
Engineer's Remarks: Completed		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection: -			
Events: (Date & Time)		Start of Service: 11:50 AM	End of service: 12:10 PM
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks:			
Name: Mr. B. Kumar		Designation: Warden	Phone/Fax:
Email:			
User Signature: 		Engineer Signature: 	
		Engineer Name: Anil Khondare	

SERVICE REPORT			
CALL NO. 02		DATE: 12-10-2021	
Institute Name: <u>MGM Medical College, Navi Mumbai</u>			
Department: <u>UG reading Hall (Boys Hostel)</u>		Contact No.	
Priority of Call: Urgent / ☒ Medium / Low		Contact Person: <u>Mr. B. Kumar</u>	
NATURE OF PROBLEM			
Problem Reported: <u>Install new wifi router in the UG reading Hall Boys Hostel routing 310 route.</u>			
System Down: Yes / No (Please circle) ☒			
Make: <u>Router 310</u>	Model: <u>310</u>	Equipment Type: <u>wifi router</u>	
		Serial No. <u>941909008989</u>	
Call Reported by: <u>Anil Khandare</u>		Date: <u>12-10-2021</u>	Time: <u>11:40 am</u>
Location of Installation: <u>Ground floor UG reading Hall Boys Hostel.</u>			
SERVICE DETAILS			
<u>install new wifi router in the UG reading Hall Boys Hostel.</u>			
Engineer's Remarks: <u>Completed.</u>		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection: <u>No</u>			
Events: (Date & Time)	Start of Service: <u>11:40am</u>	End of service: <u>1:50pm</u>	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks:			
Name : <u>Mr. B. Kumar</u>		Designation: <u>warden</u>	Phone/Fax:
Email:			
User Signature: <u>[Signature]</u>		Engineer Signature: <u>[Signature]</u>	
		Engineer Name : <u>Anil Khandare</u>	

SERVICE REPORT			
CALL NO. 04		DATE: 12-10-2021	
Institute Name: MGM Medical College, Kamothe, Navi Mumbai			
Department: UG reading hall (Girls Host)		Contact No. -	
Priority of Call: Urgent / Medium / Low Medium		Contact Person: Ms. Swati Mohite	
NATURE OF PROBLEM			
Problem Reported: new wifi router installation			
System Down: Yes / No (Please circle)		Equipment Type: wifi router	
Make: Ruckus 310	Model: 310	Serial No. 941505009204	
Call Reported by: Anil Khandare	Date: 12-10-2021	Time: 12:30 PM	
Location of Installation: Ground floor girls hostel reading room			
SERVICE DETAILS			
- install the new wifi router 310 in the girls hostel at UG reading hall.			
Engineer's Remarks: Completed		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection: No			
Events: (Date & Time)	Start of Service: 12:30 PM	End of service: 12:40 PM	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks:			
Name: Ms. Swati Mohite		Designation: Warden	Phone/Fax: -
Email:			
User Signature:  Asst. Warden UG Girls Hostel		Engineer Signature:  Engineer Name: Anil Khandare	

SERVICE REPORT			
CALL NO. 05		DATE: 12.10.2021	
Institute Name: MGM Medical College, Navi Mumbai			
Department: Deem office		Contact No. 7611	
Priority of Call: Urgent / Medium / Low ☒ Medium		Contact Person: Ms. Archana M	
NATURE OF PROBLEM			
Problem Reported: New wife installment (Ruler 310)			
System Down: Yes / No (Please circle)		Equipment Type: wifi router	
Make: Ruler 310	Model: 310	Serial No. 941909009124	
Call Reported by: Anil Chaudhary		Date: 12.10.2021	Time: 12:50 PM
Location of Installation: Ground floor Deem's office			
SERVICE DETAILS			
install the new wifi router in the deem office ruler 310			
Engineer's Remarks: Completed		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection:			
Events: (Date & Time)		Start of Service: 12:50 PM	End of service: 1:10 PM
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks:			
Name: Ms. Archana M.		Designation: Computer	Phone/Fax: 7611
Email:			
User Signature: 		Engineer Signature: 	
		Engineer Name: Anil Chaudhary	

16/10/2021

Date: 12.10.2021

To,
The Dean,
MGM Medical College & Hospital, Kamothe.

Subject:-Requirement of material for maintenance

Respected Sir,

We have requirement of following tools for wifi router .

Sr.	Description	Qty. Required	Approx. Cost
01.	1 amp 12V Power Adapter	05 No.	250.00

Kindly approve the purchase of the same

Kindly give the cash amount.

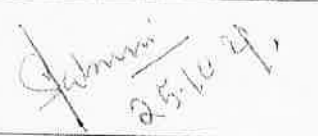
Thanking you.


Anil Khandare

IT,MGMIHS

**MAHATMA GANDHI MISSION'S
MGM INSTITUTE OF HEALTH SCIENCES, NAVI MUMBAI.**

I.T. DEPARTMENT
Contact No. : - 022-27437838 / 9819700364/9867986789

SERVICE REPORT			
CALL NO. 01		DATE: 25.10.2022	
Institute Name: MGM Medical College, NM			
Department: Anatomy		Contact No. 7810	
Priority of Call: Urgent / Medium / Low		Contact Person: Dr. Anjali S. Inamdar	
NATURE OF PROBLEM			
Problem Reported: Mouse right click problem			
System Down: Yes / No (Please circle)		Equipment Type: Mouse	
Make: Logitech	Model: G502	Serial No.	
Call Reported by: Anil Khandare	Date: 25.10.2022	Time: 10:30 AM	
Location of Installation: 1st floor Anatomy Department			
SERVICE DETAILS			
- check mouse driver, but problem remains same			
Engineer's Remarks: - need change the mouse		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection: - Right click not working properly			
Events: (Date & Time)	Start of Service:	End of service:	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks:			
Name: Dr. Anjali S. Inamdar	Designation: Asst. Prof.	Phone/Fax: 7810	
Email:			
User Signature: 	Engineer Signature: 		
	Engineer Name: Anil Khandare		

SERVICE REPORT			
CALL NO. 04.		DATE: 19.07.2021.	
Institute Name: MGMHS, Kamothe, Navi Mumbai.			
Department: Exam section		Contact No. 7624	
Priority of Call: Urgent / ☒ Medium / Low		Contact Person: Dr. Parineela Samant	
NATURE OF PROBLEM			
Problem Reported: System is working fine, but system having dual core processor due to this can't installed updated windows if updated. the it give errors and hang the system.			
System Down: Yes / No (Please circle) ☒		Equipment Type: Desktop	
Make: Lenovo		Serial No.	
Model: Lenovo		Date: 19.07.2021	
Call Reported by: Anil Khandare		Time: 2:00 PM	
Location of Installation: 4th floor Exam section, department			
SERVICE DETAILS			
Need to upgrade the new AIO system & 8GB Ram 500GB is 10th generation processor, / or laptop			
Engineer's Remarks:		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection: The system can be used in exam section or other work. or scanner system.			
Events: (Date & Time)		End of service:	
Start of Service:			
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks: System can be upgraded as suggested or a new laptop may be approved with all necessary features			
Name: Dr. Parineela Samant		Designation: COE	
Email:		Phone/Fax: 7624	
User Signature: 		Engineer Signature: 	
		Engineer Name: Anil Khandare	

SERVICE REPORT			
CALL NO. 01		DATE: 9/9/2024	
Institute Name: MGMHUHS			
Department: store		Contact No. 7625	
Priority of Call: Urgent / ☒ Medium / Low		Contact Person: Ms. Varsha patil	
NATURE OF PROBLEM			
Problem Reported: Two Laptop in ITH, ① Asus & ② Lenovo & ITH needs to get repaired on priority basis. both laptop needs & are having small issues like screen lighting, web, body parts damage.			
System Down: Yes / No (Please circle)		Equipment Type: Laptop	
Make: Lenovo, Asus	Model: -	Serial No. -	
Call Reported by: Anil Chaudhary		Date: 9/9/2024	Time: 3:35 pm
Location of Installation: 3rd floor. MGMHUHS.			
SERVICE DETAILS			
Needs to get repaired from outside service center eng.			
Engineer's Remarks: for kindly allow get pass to put back laptop for repaired at outside repair service center.		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection:			
Events: (Date & Time)		Start of Service: 3:35 pm	End of service: 4:00 pm
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks:			
Name: Varsha patil		Designation: store	Phone/Fax: 7625
Email:			
User Signature: 		Engineer Signature:  Engineer Name: Anil Chaudhary	

SERVICE REPORT			
CALL NO. 01		DATE: 9/9/2024	
Institute Name: MGMUHS			
Department: store		Contact No. 7625	
Priority of Call: Urgent / ☒ Medium / Low		Contact Person: Ms. Varsha patil	
NATURE OF PROBLEM			
Problem Reported: Two Laptop in ITH, ① Asus & ② Lenovo & ITH needs to get repaired on priority basis. both laptop needs & are having small issues like screen battery, usb, body parts damage.			
System Down: Yes / No (Please circle)		Equipment Type: Laptop	
Make: Lenovo, Asus	Model: -	Serial No. -	
Call Reported by: Anil Chaudhary		Date: 9/9/2024	Time: 3:35 pm
Location of Installation: 3rd floor. MGMUHS.			
SERVICE DETAILS			
Needs to get repaired from outside service center eng.			
Engineer's Remarks: for kindly allow get pass to go put back laptop for repaired at outside service center.		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection:			
Events: (Date & Time)		Start of Service: 3:35 pm	End of service: 4:20 pm
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks:			
Name : Varsha patil		Designation: store	Phone/Fax: 7625
Email:			
User Signature:		Engineer Signature:  Engineer Name : Anil Chaudhary	

SERVICE REPORT			
CALL NO. 01		DATE: 10/7/2024	
Institute Name: MGMHHS.			
Department: Advisor CPD (CPD)		Contact No. 7625	
Priority of Call: Urgent / ☒ Medium / Low		Contact Person: Dr. Mohanly sir.	
NATURE OF PROBLEM			
Problem Reported: HP tower system 4000 display problem, smps and bios not working.			
System Down: Yes / No (Please circle)		Equipment Type: Desktop	
Make: HP 4000	Model: HP 4000	Serial No. -	
Call Reported by: Anil Khondare	Date: 10/7/2024	Time: 12:45 PM	
Location of Installation: 3rd floor MGMHHS (CPD)			
SERVICE DETAILS			
• Check smps, CMOS cell and reset the bios, but still system get beep and display in Red Red light not working.			
Engineer's Remarks: System		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
• The system HP 4000 smps and other parts not available in the market, the system is 10 yrs old.			
Defects found on inspection: smps, Bios issues			
Events: (Date & Time)	Start of Service: 12:45 PM	End of service: 1:30 PM	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks: Buy new laptop as Mohanly sir having on the meeting also. I as we can use for sir old system after repaired.			
Name: Dr. M.C. Mohanly sir	Designation: CPD Advisor	Phone/Fax: 7625	
Email:			
User Signature: Anil Khondare		Engineer Signature: Anil Khondare Engineer Name: Anil Khondare	

Received
 2 Spares
 07/9/21

ION

From:

DR. NIMAIN MOHANTY,
Prof Emeritus / Advisor CDD

To

The Registrar, MAMITHS.

Sub: Replacement of Desk-top & Monitor.

Sir,

The computer system in my office is pretty old and non-functional now.

It had been pretty slow also, not suitable for video conferencing - an usual and essential routine now.

I shall be grateful if the system, alongwith the monitor is changed with a new one, having a larger screen.

Thanking you, yours sincerely,

Nimain Mohanty

Advisor, CDD.

Ans. It is to
check & prepare report

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MGM NEW BOMBAY COLLEGE OF NURSING
SEC-1, KAMOTHE, NAVI MUMBAI 410 209.

SERVICE REPORT

SR No: ITMGM/MGMSOP/2021

Date: 13/07/2021

Contact Person Name: Sonali

Institute: **MGM NEW BOMBAY COLLEGE OF NURSING**

Dept: MGMNBCON

Phone:

Mobile:

Status of Call: Urgent

Instruction From :

On

/Medium/Low (Please circle)

Nature of Problem

Problem Reported: CCTV Cameras not working.

System Down: Yes / No (Please circle)

Equipment Type: CP-PLUS DVR

Make: CP-PLUS

Model: CP-UVR-1601E2

Serial No.: CP1B00BD8PAE00459

Call Reported by:

Date: 13/7/2021

Time: 2.00 PM

Location of Installation : 5th Floor

Service DETAILS

Service Rendered: CCTV CAMERA DVR NOT WORKING

Engineer's Remarks:

CP-PLUS DVR is not working, The DVR needs to be sent to the service center.

Status after Service: Incomplete

(Please circle)

Complete/ Incomplete/ Pending for spares/ Under Observation/
Working solution provided

Defects found on inspection: The DVR needs to be sent to the service center.

Events: (Date & Time)

Start of

End of service: 03:00Pm

Service: 2:00Pm

Please rate this call by ticking an option

The service center will look at the DVR fault and tell the charges.

Extremely Satisfied

Satisfied Dissatisfied

Annoyed

USER feedback

Remarks:

Name: Sonali Kurade

Designation:

Phone/Fax:

Email:

store rep.

Signature:

Date: 13/7/2021

Place: Kamothe

Respected Sir,

Kindly allow to send to the service center
Nursing College all CCTV are stop recording
till the dvr not repaired.

Anil Chawale
IT, MGMNH.

OK pending
14/7/21

Checked by : Mr. Nitin Pawar
(Computer Hardware Technician)

MAHATMA GANDHI MISSION'S
MGM INSTITUTE OF HEALTH SCIENCES , NAVI MUMBAI.
I.T. DEPARTMENT
Contact No. : - 022-27437838 /9819700364/9867986789

INSTALLATION REPORT			
CALL NO.		DATE:	
Institute Name:			
Department:		Contact No.	
Priority of Call: Urgent / Medium / Low		Contact Person:	
NATURE OF PROBLEM			
Problem Reported:			
System Down: Yes / No (Please circle)		Equipment Type:	
Make:	Model	Serial No.	
Call Reported by:	Date:	Time:	
Location of Installation:			
SERVICE DETAILS			
Need to Recovery This HDD From Recovery Lab or center			
Engineer's Remarks:		Status after Service:	
Defects found on inspection:		(Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Events: (Date & Time)	Start of Service:	End of service:	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks:			
Name :	Designation:	Phone/Fax:	
Email:			
User Signature:	Engineer Signature:		
	Engineer Name :		

MAHATMA GANDHI MISSION'S
MGM MEDICAL COLLEGE-HOSPITAL, NAVI MUMBAI.
 NH-04, SION-PANVEL EXPRESS HIGHWAY, SECTOR-18, KAMOTHE, NAVI MUMBAI-410209
 I.T. DEPARTMENT (COMPUTER HARDWARE & NETWORKING)
 Contact No. : - 022-27437848 / 7924

SERVICE REPORT			
CALL NO.		DATE: 07/01/2023	
Institute Name:			
Department: MGM Hos Kamathe		Contact No.	
Priority of Call: Urgent / Medium / Low ✓ Urgent		Contact Person: Mr Shamsad	
NATURE OF PROBLEM			
Problem Reported: - System 3 to 10 year old one - Frequent Blue dump memory Error come - ALL System Interfacing issue come			
System Down: Yes / No (Please circle) NO		Equipment Type:	
Make: Lenovo		Serial No.	
Model: Lenovo			
Call Reported by: Mukund / Anil		Date: 07/01/2023	
Location of Installation: MGM Hos Patho Lab.		Time: 10:27	
SERVICE DETAILS			
Checked System Blue dump memory issue come. Need to change HDD or CPU			
Engineer's Remarks: Need to upgrade computer because of this computer more than 10 years old		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection: Computer HDD & RAM issue But need to change CPU with 2 computer			
Events: (Date & Time)	Start of Service:	End of service:	
PLEASE RATE IF YOU BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks:			
Mr Shamsad.			
Name :		Phone/Fax:	
Email:			
User Signature: [Signature]		Engineer Signature: [Signature]	
Printer Name:		Printer Name:	

IT Manager



MAHATMA GANDHI MISSION'S
MGM MEDICAL COLLEGE-HOSPITAL, NAVI MUMBAI.
 NH-04, SION-PANVEL EXPRESS HIGHWAY, SECTOR-18, KAMOTHE, NAVI MUMBAI-410209
 I.T. DEPARTMENT (COMPUTER HARDWARE & NETWORKING)
 Contact No. : - 022-27437848 / 7924

SERVICE REPORT			
CALL NO.		DATE: <u>28/07/2022</u>	
Institute Name: <u>MGM Hos Kamotu</u>			
Department:		Contact No.	
Priority of Call: <u>Urgent</u> / Medium / Low		Contact Person: <u>Mrs Rashmi Mhatre</u>	
NATURE OF PROBLEM			
Problem Reported: <u>mouse not working properly checked by ms Gayatri</u>			
System Down: Yes / No (Please circle)		Equipment Type:	
Make: <u>Lenovo</u>	Model: <u>Lenovo</u>	Serial No. <u>0L1567001205978</u>	
Call Reported by: <u>Murad</u>	Date:	Time:	
Location of Installation: <u>MGM Hos - Kamothe.</u>			
SERVICE DETAILS			
Engineer's Remarks: <u>new working mouse is installed & old one taken off.</u>		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection:			
Events: (Date & Time)	Start of Service:	End of service:	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks:			
Name : <u>Mrs Rashmi M.</u>	Designation: <u>Ward Incharge</u>	Phone/Fax: <u>9969186532</u>	
Email:			
User Signature: <u>Rajesh</u>	Engineer Signature: <u>Rajesh</u>		
	Engineer Name : <u>Murad / Pankaj</u>		

MAHATMA GANDHI MISSION'S
MGM MEDICAL COLLEGE-HOSPITAL, NAVI MUMBAI.
 NH-04, SION-PANVEL EXPRESS HIGHWAY, SECTOR-18, KAMOTHE, NAVI MUMBAI-410209
 I.T. DEPARTMENT (COMPUTER HARDWARE & NETWORKING)
 Contact No. : - 022-27437848 / 7924

SERVICE REPORT			
CALL NO.		DATE: 19/07/2022	
Institute Name:			
Department: MGM Hos Kamathe Ophthalmology		Contact No.	
Priority of Call: Urgent / Medium / Low Urgent		Contact Person: Dr. N. Abidi mullu	
NATURE OF PROBLEM			
Problem Reported: Keyboard 2 to 3 keys are not working			
System Down: Yes / No (Please circle) Yes		Equipment Type:	
Make: Lenovo	Model: Lenovo	Serial No.	
Call Reported by: mukul	Date: 19/07/22	Time: 10:15	
Location of Installation: MGM Hos Kamathe Ophthalmology			
SERVICE DETAILS			
Checked keyboard it is issue in key's issue. find out			
Engineer's Remarks: Need to change keyboard I change keyboard Linux mode		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection: Old keyboard keys are not press so Teeping issue come.			
Events: (Date & Time)	Start of Service:	End of service: 10:30	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks:			
Name: Dr. N. Abidi mullu	Designation:	Phone/Fax:	
Email:			
User Signature:		Engineer Signature: Mukul Kumbhkar	
		Engineer Name: Mukul Kumbhkar	

MAHATMA GANDHI MISSION'S
MGM MEDICAL COLLEGE-HOSPITAL, NAVI MUMBAI.
 NH-04, SION-PANVEL EXPRESS HIGHWAY, SECTOR-18, KAMOTHE, NAVI MUMBAI-410209
 I.T. DEPARTMENT (COMPUTER HARDWARE & NETWORKING)
 Contact No. : - 022-27437848 / 7924

SERVICE REPORT			
CALL NO.		DATE: 12/07/2022	
Institute Name:			
Department: MGM Hos Kamothe		Contact No.	
Priority of Call: Urgent / Medium / Low ☒ Urgent		Contact Person: Mr. Magare	
NATURE OF PROBLEM			
Problem Reported: System OSB. issue on board			
System Down: Yes / No (Please circle) <u>Yes</u>		Equipment Type:	
Make: Lenovo		Serial No.	
Model: Lenovo		Date: 12/07/22	
Call Reported by: Muddam		Time: 3:10	
Location of Installation: MGM Hos Kamothe Ortho Dept.			
SERVICE DETAILS			
Checked system it is issue in mother board			
Engineer's Remarks: This pc 10 years old 2 to 3 Time Repaired Now to change system		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection: Computer motherboard chip set issue in USB			
Events: (Date & Time)	Start of Service:	End of service:	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks: To Honble Dean sir kindly give one new computer to ortho dept. as this comp is very much old (10 yrs)			
Name: Mr. Magare	Designation: Kindly do the needful.	Phone/Fax:	
Email:			
User Signature: <u>[Signature]</u> 12/7/22	Engineer Signature: <u>[Signature]</u> Engineer Name: Muddam		

new pc taken from Dean Office

SERVICE REPORT

CALL NO.

DATE:

30/09/2022

Institute Name:

Department:

MGM Hos Kamathe
 Radio Dept

Contact No.

Priority of Call: Urgent / Medium / Low

Contact Person: Mr. Suresh Kumar.

NATURE OF PROBLEM

Problem Reported: ① 2 lenovo 2 LCD screen's are power ON issue come.

System Down: Yes / No (Please circle)

Yes

Equipment Type:

Make:

Lenovo

① L193

Model

② G318 HB1

Serial No.

6M0239875220209

→ V2GCA66

Call Reported by:

Mahend

Date:

30/09/22

Time:

10:15

Location of Installation:

MGM Hos Radio Dept. Kamathe

SERVICE DETAILS

checked 2 LCD's Screens then one power section issue find out

Engineer's Remarks:

Need to Reper From Service Center.

Status after Service:
 (Please circle)

Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided

Defects found on inspection:

Power ON issue. But as per Suresh Sir said Hand over to E.T Dept.

Events: (Date & Time)

Start of Service:

End of service:

PLEASE RATE THIS CALL BY TICKING AN OPTION

Extremely Satisfied

Satisfied

Dissatisfied

Annoyed

USER FEEDBACK

Remarks: Two Above mentioned Computer monitor are defective giving IT dept for necessary action and Repair

Name:

Mr Suresh

Designation:

Phone/Fax:

Email:

User Signature:

SURESH KUMAR
 30/09/2022

Engineer Signature:

Engineer Name:

Mahend Kumar

45.8 151.72m



MAHATMA GANDHI MISSION'S
MGM MEDICAL COLLEGE-HOSPITAL, NAVI MUMBAI.
NH-04, SION-PANVEL EXPRESS HIGHWAY, SECTOR-18, KAMOTHE, NAVI MUMBAI-410209
I.T. DEPARTMENT (COMPUTER HARDWARE & NETWORKING)
Contact No. : - 022-27437848 /7924

SERVICE REPORT			
CALL NO.		DATE: 25/11/2022	
Institute Name:			
Department: MGM medical college Kamothe Pharmacology		Contact No.	
Priority of Call: Urgent / Medium / Low		Contact Person: Dr. Khondkard Sir	
NATURE OF PROBLEM			
Problem Reported: System not working			
System Down: Yes / No (Please circle) Yes		Equipment Type:	
Make: Lenovo		Model	Serial No.
Call Reported by:		Date:	Time:
Location of Installation:			
SERVICE DETAILS			
Checked system power ON issue.			
Engineer's Remarks: Need to one time Repair from Service Center. Remediate		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection: System checked & Repair But some issue come, I checked in monitor power on issue come.			
Events: (Date & Time)	Start of Service:	End of service:	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks:			
Name: Dr. Khondkard Sir		Designation:	Phone/Fax:
Email:			
User Signature:		Engineer Signature: [Signature] Engineer Name: Khondkard / Dil	

Dr Jayal

MAHATMA GANDHI MISSION'S
MGM MEDICAL COLLEGE-HOSPITAL, NAVI MUMBAI.
NH-04, SION-PANVEL EXPRESS HIGHWAY, SECTOR-18, KAMOTHE, NAVI MUMBAI-410209
I.T. DEPARTMENT (COMPUTER HARDWARE & NETWORKING)
Contact No. : - 022-27437848 / 7924

SERVICE REPORT			
CALL NO.		DATE: <i>04/03/2021</i>	
Institute Name:			
Department: <i>MGM Hos Kamothe.</i>		Contact No.	
Priority of Call: ☒ Urgent / ☐ Medium / ☐ Low		Contact Person: <i>Dr. Rayal</i>	
NATURE OF PROBLEM			
Problem Reported: <i>Discharge Summary Save issue</i>			
System Down: Yes / No (Please circle) <i>N/O</i>		Equipment Type:	
Make: <i>Thin computer</i>	Model:	Serial No.	
Call Reported by: <i>Mukund</i>	Date: <i>2:30</i>	Time: <i>2:30</i>	
Location of Installation: <i>MGM Hos Kamothe FMCW</i>			
SERVICE DETAILS			
Engineer's Remarks: <i>checked & solved. But still working</i>		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection: <i>Alternate save issue But o.k. very save</i>			
Events: (Date & Time)	Start of Service:	End of service:	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
☐ Extremely Satisfied	☐ Satisfied	☐ Dissatisfied	☐ Annoyed
USER FEEDBACK			
Remarks:			
Name :	Designation:	Phone/Fax:	
Email:			
User Signature: <i>[Signature]</i>	Engineer Signature: <i>[Signature]</i>		
	Engineer Name: <i>Mukund Jambha</i>		

MAHATMA GANDHI MISSION'S
MGM MEDICAL COLLEGE-HOSPITAL, NAVI MUMBAI.
 NH-04, SION-PANVEL EXPRESS HIGHWAY, SECTOR-18, KAMOTHE, NAVI MUMBAI-410209
 I.T. DEPARTMENT (COMPUTER HARDWARE & NETWORKING)
 Contact No. : - 022-27437848 / 7924

SERVICE REPORT			
CALL NO.		DATE: 20/12/2021	
Institute Name: MGM HOS Kamotha			
Department: PSM Dept		Contact No.	
Priority of Call: Urgent / Medium / Low ✓		Contact Person: Dr Prasad Sir	
NATURE OF PROBLEM			
Problem Reported: 1) System window application 2) mouse & keyboard issue			
System Down: Yes / No (Please circle) <u>N/O</u>		Equipment Type:	
Make: <u>Lenovo</u>	Model: <u>Lenovo</u>	Serial No.	
Call Reported by: <u>maxind</u>	Date: <u>20/12/2021</u>	Time: <u>10:05</u>	
Location of Installation: <u>MGM HOS Kamotha PSM Dept</u>			
SERVICE DETAILS			
<u>checked system C2D 4GB, 300 GB HDD</u>			
Engineer's Remarks: 1) windows upgraded win 10 and all drivers are installed. Work Done 2) keyboard & mouse issue		Status after Service: (Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection: <u>keyboard key's issue & mouse click</u> <u>Right Side & many need to change keyboard, mouse</u>			
Events: (Date & Time)	Start of Service:	End of service: <u>12:25 PM</u>	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
USER FEEDBACK			
Remarks: <u>Keyboard errors & mouse not clicking fully fixed</u> <u>Rept in report</u>			
Name: <u>Dr Prasad Sir.</u>	Designation:	Phone/Fax:	
Email:			
User Signature: 		Engineer Signature: 	
Professor & Head Dept of Community Medicine MGM Medical College, Kamotha, Navi Mumbai-410209		Engineer Name: <u>maxind Rembe</u>	

Note: Replacement recommended.

Akash
20/12/21

Recd
Dr Prasad Sir
20/12/21

Aurangabad Campus

Medical College & Hospital Biomedical Maintenance Dept. MGM MCH A'bad.

Complaint Report Of July - 2022

Sr. No.	Complaint No	Name Of Equipment	Department	Model No.	Nature Of Complaint	Receive Date & Time	Call Attended Time	Response Time	Call Close Date & Time	Total Down Time In Minutes	Action Taken	Spares Consumed	Work Done By	Remark
1	7009	Monitor	Casualty		Not Working Properly	30.06.2022 12:35 PM	12:40 PM	05 Min	01.07.2022 01:00 PM	1465 Min	After checking of Monitor problem found in NIBP Module so call to company engineer observed NIBP Module & Main Board gone defective so replaced both in under cmc. Tested and handover in working condition.	1 - NIBP Module with Main Board	Vendor / Mr. Amin	
2	7012	Monitor	Casualty		Leakage from BP Cuff	01.07.2022 12:30 PM	12:32 PM	02 Min	01.07.2022 12:36 PM	06 Min	After checking of monitor Leakage found in BP Cuff so replaced 1 nos. BP Cuff. Tested and handover in working condition.	1 - BP Cuff	Mr. Amin Sayyed	
3	2086	Monitor	MJPJY ICU		SPO2 Probe not Working	01.07.2022 11:00 AM	11:05 AM	05 Min	01.07.2022 11:15 AM	15 Min	After checking of SPO2 probe observed its totally damaged so replaced 1 nos. SPO2 Probe. Handover in working condition.	1 - SPO2 Probe	Mr. Rajput	
4	2867	Syringe Pump	MICU	MICU/62	Not Working Properly	01.07.2022 11:45 AM	11:57 AM	12 Min	02.07.2022 12:00 PM	1455 Min	After checking of Syringe pump problem found in Keyboard & Power supply its gone defective. Company stopped the serviced so spare parts are not available. So its beyond repairable.	-	Mr. Rajput	Condemened
5	1712	Monitor	CCU		Leakage from BP Cuff	04.07.2022 12:05 PM	12:10 PM	05 Min	04.07.2022 12:35 PM	30 Min	After checking of monitor Leakage found in BP Cuff so replaced 1 nos. BP Cuff. Tested and handover in working condition.	1 - BP Cuff	Mr. Sontakke V. B.	
6	2869	Syringe Pump	MICU	MICU/25	Not Working Properly	04.07.2022 12:30 PM	12:40 PM	10 Min	05.07.2022 12:00 PM	1410 Min	After checking of Syringe pump problem found in Motor its faulty. These spare part is not available due to company stopped service. So its beyond repairable.	-	Mr. Rajput	Condemened
7	721	ECG Machine	F.M.W.		Printer Roller Gear broken	05.07.2022 10:30 AM	11:00 AM	30 Min	05.07.2022 11:36 AM	61 Min	After checking of ECG Machine problem found in Printer due Printer roller gear brokens so replaced 1 no. Flap cover with Printer Roller gear. Tested and handover in working condition.	1 - Flap cover with Printer Roller gear	Mr. Sontakke V. B.	
8	5044	Radiant Warmer	NICU		Skin Probe is not working	06.07.2022 10:58 AM	11:00 AM	02 Min	06.07.2022 11:15 AM	17 Min	After checking of Radiant Warmer problem found in skin probe so replaced the skin probe. Tested and handover in working condition.	1 - Skin Probe	Mr. Amin Sayyed	

9	228	Laryngoscope Blade	MCRI OPD		Bulb Fused	06.07.2022 10:00 AM	10:05 AM	05 Min	06.07.2022 10:20 AM	20 Min	After Checking of Laryngoscope Blade observed bulbs are fused so replaced 1 nos. LED Bulb Tested and handover in working condition.	1 - LED Bulb	Mr. Narayan	
10	5454	ECG Machine	M.S.W.		Not Working Properly	07.07.2022 02:30 PM	2:33 PM	03 Min	07.07.2022 03:00 PM	30 Min	After checking of ECG Machine observed setting is changed so done necessary setting. Tested and handover in working condition.		Mr. Sontakke V. B.	
11	4290	Monitor	OBGY ICU		Leakage from BP Cuff	07.07.2022 03:00 PM	3:05 PM	05 Min	07.07.2022 03:15 PM	15 Min	After checking of monitor Leakage found in BP Cuff so replaced 1 nos. BP Cuff. Tested and handover in working condition.	1 - BP Cuff	Mr. Amin Sayyed	
12	3673	Monitor	MCRI ICU		Leakage from BP Cuff	08.07.2022 04:30 PM	4:35 PM	05 Min	08.07.2022 04:45 PM	15 Min	After checking of monitor Leakage found in BP Cuff so replaced 1 nos. BP Cuff. Tested and handover in working condition.	1 - BP Cuff	Mr. Rajput	
13	3957	Dialysis Machine	Dialysis		Not Working Properly	08.07.2022 12:00 PM	12:05 PM	05 Min	08.07.2022 03:00 PM	180 Min	After attend call checked the Dialysis Machine & call to company engineer. After checked by Company engineer clean the piston & Pump. Tested and handover in working condition.		Vendor / Mr. Rajput	
14	930	Centrifuge	Central Lab		Carbon Brush Problem	08.07.2022 11:55 AM	12:05 PM	10 Min	08.07.2022 12:55 PM	60 Min	After checking of Centrifuge problem found in carbon brush so replaced 1 pair of Carbon brush. Tested and handover in working condition.	1 Pair of Carbon Brush	Mr. Sontakke V. B.	
15	1710	Manman Drill Machine	Cardiac OT		Not Working Properly	11.07.2022 04:00 PM	4:10 PM	10 Min	11.07.2022 04:35 PM	35 Min	After checking of Manman Drill Machine loose connection found in Foot switch cable so resolder it. Tested and handover in working condition.		Mr. Amin Sayyed	
16	431	Monitor	O. T. Complex		Leakage from BP Cuff	12.07.2022 02:45 PM	2:50 PM	05 Min	12.07.2022 03:10 PM	25 Min	After checking of monitor Leakage found in BP Cuff so replaced 1 nos. BP Cuff. Tested and handover in working condition.	1 - BP Cuff	Mr. Rajput	
17	724	ECG Machine	F.M.W.		Top Cover Broken	12.07.2022 09:00 AM	9:10 AM	10 Min	12.07.2022 09:40 AM	40 Min	After checking of ECG Machine observed Top cover is broken so replaced 1 nos. Top Cover. Also replaced 1 Nos Flap Cover, 1 Nos. Printer injector & 1 Nos. bAttery. Tested and handover in working condition.	1 - Top Cover. 1 - Flap Cover, 1 - Printer injector 1 - bAttery.	Mr. Sontakke V. B.	
18	430	Laryngoscope Blade	O. T. Complex		Bulb Fused	12.07.2022 10:35 AM	10:40 AM	05 Min	12.07.2022 10:45 AM	10 Min	After Checking of Laryngoscope Blade observed bulbs are fused so replaced 1 nos. LED Bulb Tested and handover in working condition.	1 - LED Bulb	Mr. Amin Sayyed	

19	364	O. T. Table	Endoscopy		Not Working Properly	12.07.2022 03:20 PM	3:25 PM	05 Min	12.07.2022 03:45 PM	25 Min	After attend call checked the O. T. Table problem found in cable so replaced cable. Tested and handover in working condition.		Mr. Rajput	
20	6992	Laringoscope Blade	SICU		Bulb Fused	13.07.2022 02:10 PM	2:15 PM	05 Min	13.07.2022 02:35 PM	25 Min	After Checking of Laringoscope Blade observed bulbs are fused so replaced 1 nos. LED Bulb Tested and handover in working condition.	1 - LED Bulb	Mr. Sontakke V. B.	
21	7025	Monitor	Casualty		SPO2 Probe not Working	13.07.2022 03:00 PM	3:10 PM	10 Min	13.07.2022 03:30 PM	30 Min	After checking of SPO2 probe observed its totally damaged so replaced 1 nos. SPO2 Probe with extension cable. Tested & Handover in working condition.	1 - SPO2 Probe with extension cable	Mr. Amin Sayyed	
22	1711	Monitor	Cardiac OT		SPO2 Probe not Working	13.07.2022 12:30 PM	12:35 PM	10 Min	13.07.2022 12:45 PM	30 Min	After checking of SPO2 probe observed its totally damaged so replaced 1 nos. SPO2 Probe. Tested & Handover in working condition.	1 - SPO2 Probe	Mr. Rajput	
23	5050	Radiant Warmer	NICU		03 Pin Top Broken	13.07.2022 10:00 AM	12:00 PM	120 Min	13.07.2022 12:30 PM	150 Min	After Checking of Radiant Warmer then observed 03 pin Top broken so replaced 1 nos. 3 Pin Top. Handover in working condition.	1 - 3 Pin Top	Mr. Pawar S. D.	
24	5048	Radiant Warmer	NICU		Skin Probe is not working	13.07.2022 11:15 AM	12:00 PM	45 Min	13.07.2022 12:30 PM	75 Min	After checking of Radiant Warmer problem found in 02 Nos. skin probe so replaced the skin probe. Tested and handover in working condition.	2 - Skin Probe	Mr. Amin Sayyed	
25	111	Monitor	EICU		ECG Cable is not working	13.07.2022 04:30 PM	4:32 PM	02 Min	13.07.2022 05:00 PM	30 Min	After checking of ECG Cable problem found its defective so replaced 3 Lead ECG Cable. Tested and handover in working condition.	1 - 3 Lead ECG Cable	Mr. Amin Sayyed	
26	993	Monitor	CVTS		SPO2 Probe not Working	13.07.2022 09:20 AM	9:25 AM	05 Min	14.07.2022 02:10 PM	30 Min	After checking of SPO2 probe observed its totally damaged so replaced 1 nos. SPO2 Probe. Handover in working condition.	1 - SPO2 Probe	Mr. Amin Sayyed	
27	1714	Monitor	CCU		Leakage from BP Cuff	14.07.2022 09:45 AM	9:50 AM	05 Min	14.07.2022 10:25 AM	40 Min	After checking of monitor Leakage found in BP Cuff so replaced 1 nos. BP Cuff. Tested and handover in working condition.	1 - BP Cuff	Mr. Sontakke V. B.	
28	2091	Monitor	MJPJY ICU		SPO2 Probe not Working	14.07.2022 02:00 PM	2:05 PM	05 Min	14.07.2022 02:10 PM	30 Min	After checking of SPO2 probe observed its totally damaged so replaced 1 nos. SPO2 Probe. Handover in working condition.	1 - SPO2 Probe	Mr. Amin Sayyed	
29	179	Ventilator	PICU		O2 Cell Fail Error	14.07.2022 04:00 PM	4:10 PM	10 Min	14.07.2022 04:30 PM	30 Min	After attend call checked the ventilator problem found in O2 Cell so replaced 1 nos. O2 Cell. Tested and handover in working condition.	1 - O2 Cell	Mr. Amin Sayyed	

30	112	Monitor	EICU		Shell Kit Broken	14.07.2022 09:00 AM	10:30 AM	90 Min	14.07.2022 11:00 AM	120 Min	After checking of SPO2 Probe problem found in Shell kit its broken so replaced shell kit. Tested and handover in working condition.	1 - Shell Kit	Mr. Pawar S. D.	
31	5256	Light Source	O. T. Complex		Not Working Properly	15.07.2022 10:30 AM	10:35 AM	05 Min	15.07.2022 11:00 AM	30 Min	After checking of Light Source observed problem & reset the connection. Tested and handover in working condition.		Mr. Sontakke V. B.	
32	5052	Radiant Warmer	NICU		Skin Probe is not working	15.07.2022 11:30 AM	11:40 AM	10 Min	15.07.2022 11:50 AM	20 Min	After checking of Radiant Warmer problem found in skin probe so replaced the skin probe. Tested and handover in working condition.	1 - Skin Probe	Mr. Amin Sayyed	
33	3960	Dialysis Machine	Dialysis		Not Working Properly	16.07.2022 02:30 PM	3:00 PM	30 Min	16.07.2022 04:30 PM	120 Min	After attend call checked the Dialysis Machine & call to company engineer. After checked by Company engineer observed problem & repaired it. Tested and handover in working condition.		Vendor / Mr. Rajput	
34	7031	ECG Machine	Casualty		Green Clamp Broken	16.07.2022 10:00 AM	10:05 AM	05 Min	16.07.2022 10:15 AM	15 Min	After Checking of ECG Machine observed Clamp broken so 1 Nos. ECG Clamp (Green) replaced it. Tested and handover in working condition.	1- Clamp	Mr. Sontakke V. B.	
35	2480	Monitor	KT ICU		ECG Cable is not working	16.07.2022 02:30 PM	2:40 PM	10 Min	16.07.2022 02:50 PM	20 Min	After checking of ECG Cable problem found its defective so replaced 3 Lead ECG Cable. Tested and handover in working condition.	1 - 3 Lead ECG Cable	Mr. Pawar S. D.	
36	438	Shaver Machine	O. T. Complex		Hand Piece Connector Problem	18.07.2022 11:00 AM	11:05 AM	05 Min	18.07.2022 11:55 AM	55 Min	After checking Shaver Machine handpiece observed problem repaired the Handpiece. Tested and handover in working condition.	-	Mr. Sontakke V. B.	
37	3054	Incubator	Microbiology		Temp. not maintain	18.07.2022 10:00 AM	10:12 AM	12 Min	18.07.2022 10:40 AM	40 Min	After checking of Incubator observed Temp. not maintain so done necessary setting. Tested and handover in working condition.	-	Mr. Sontakke V. B.	
38	437	Monitor	O. T. Complex		ETCO2 not working	18.07.2022 12:30 PM	12:35 PM	05 Min	18.07.2022 01:00 PM	30 Min	After checking of Monitor observed setting is changed so done necessary setting. Tested and handover in working condition.	-	Mr. Amin Sayyed	
39	5056	Radiant Warmer	NICU		Air Sensor is not working	18.07.2022 10:25 AM	10:30 AM	05 Min	18.07.2022 10:45 AM	20 Min	After checking of Radiant warmer problem found in Air Sensor its faulty so replaced 1 nos. Air Sensor. Tested and handover in working condition.	1 - Air Sensor	Mr. Amin Sayyed	

40	4002	Syringe Pump	MICU	1406103	Not Working Properly	18.07.2022 02:45 PM	2:55 PM	10 Min	19.07.2022 11:00 AM	1185 Min	After checking of Syringe pump problem found in Motor its faulty. These spare part is not available due to company stopped service. So its beyond repairable.	-	Mr. Rajput	Condemened
41	3880	Monitor	MICU		Leakage from BP Cuff	19.07.2022 10:15 AM	10:15 AM	0 Min	19.07.2022 10:20 AM	05 Min	After checking of Monitor Leakage Problem found in BP Cuff so replaced 01 No. BP Cuff. Tested and handover in working condition.	1 - BP Cuff	Mr. Rajput	
42	13	ECG Machine	Medicine OPD		Patient Cable broken	19.07.2022 11:20 AM	11:25 AM	05 Min	19.07.2022 11:45 AM	25 Min	After checking of ECG Machine problem found in Patient cable its broken so replaced 1 x 10 Lead Set Patient Cable. Tested and handover in working condition.	1 - 1x10 Lead Set	Mr. Sontakke V. B.	
43	444	Syringe Pump	O. T. Complex		On/Off Switch Problem	20.07.2022 03:20 PM	3:22 PM	02 Min	20.07.2022 04:00 PM	40 Min	After checking of Syringe Pump problem found in On/Off switch so replaced 1 nos. On/Off switch. Tested and handover in working condition.	1 - On/Off Switch	Mr. Sontakke V. B.	
44	241	ECG Machine	MCRI OPD		Memory Full	21.07.2022 09:35 AM	9:38 AM	03 Min	21.07.2022 10:10 AM	35 Min	After checking of ECG Machine observed memory data is full so delete all saved data. Tested and handover in working condition.	-	Mr. Sontakke V. B.	
45	7038	Monitor	Casualty		Leakage from BP Cuff	21.07.2022 02:00 PM	2:05 PM	05 Min	21.07.2022 02:20 PM	20 Min	After checking of monitor Leakage found in BP Cuff so replaced 1 nos. BP Cuff. Tested and handover in working condition.	1 - BP Cuff	Mr. Amin Sayyed	
46	448	Monitor	O. T. Complex		Not Working Properly	21.07.2022 10:30 AM	10:35 AM	05 Min	21.07.2022 11:00 AM	30 Min	After checking of Monitor observed setting is changed so done necessary setting. Tested and handover in working condition.	-	Mr. Rajput	
47	7039	Monitor	Casualty		Not Working Properly	21.07.2022 02:35 PM	3:00 PM	25 Min	22.07.2022 04:30 PM	1555 Min	After checking of Monitor observed problem & call to company engineer. After checked by company engineer problem found in Main Board & NIBP Pump so replaced it under CMC. Tested and handover in working condition.	1 - Main Board 1 - NIBP PUMP	Vendor / Mr. Rajput	
48	971	Fetal Heart Monitor	Labour Room		FHR Probe is not working	23.07.2022 02:00 PM	2:05 PM	05 Min	23.07.2022 02:35 PM	35 Min	After checking of Fetal Heart Monitor problem found in FHR Probe so repaired it. Tested and handover in working condition.	-	Mr. Sontakke V. B.	
49	970	Fetal Heart Monitor	Labour Room		FHR Probe is not working	23.07.2022 10:35 AM	10:36 AM	01 Min	23.07.2022 11:32 AM	57 Min	After checking of Fetal Heart Monitor problem found in FHR Probe its wire broken so resolder the wire. Tested & handover in working condition.	-	Mr. Sontakke V. B.	

50	972	Fetal Heart Monitor	Labour Room		FHR Probe is not working	23.07.2022 10:30 AM	10:45 AM	15 Min	23.07.2022 11:35 AM	65 Min	After checking of Fetal Heart Monitor problem found in FHR Probe its wire broken so resolder the wire. Tested & handover in working condition.	-	Mr. Sontakke V. B.	
51	3693	Monitor	MCRI ICU		NIBP not showing	25.07.2022 12:00 PM	12:10 PM	10 Min	25.07.2022 12:20 PM	20 Min	After checking of Monitor observed BP not showing due to NIBP Hose connector faulty so replaced 1 nos. NIBP Hose Connector. Tested and handover in working condition.	1 - NIBP Hose Connector	Mr. Amin Sayyed	
52	450	Monitor	O. T. Complex		Leakage from BP Cuff	25.07.2022 11:30 AM	11:45 AM	05 Min	25.07.2022 11:45 AM	15 Min	After checking of Monitor Leakage Problem found in BP Cuff so replaced 01 No. BP Cuff. Tested and handover in working condition.	1 - BP Cuff	Mr. Pawar S. D.	
53	995	Syringe Pump	CVTS		Not Working Properly	25.07.2022 10:00 AM	10:10 AM	10 Min	25.07.2022 10:20 AM	20 Min	After checking of Syringe Pump observed setting is changed so done necessary setting. Tested and handover in working condition.	-	Mr. Amin Sayyed	
54	7044	Monitor	Step Down ICU		Leakage from BP Cuff	26.07.2022 11:00 AM	11:05 AM	05 Min	26.07.2022 11:15 AM	15 Min	After checking of Monitor Leakage Problem found in BP Cuff so replaced 01 No. BP Cuff. Tested and handover in working condition.	1 - BP Cuff	Mr. Pawar S. D.	
55	5059	Syringe Pump	NICU	1406103	Not Working Properly	21.07.2022 02:45 PM	2:55 PM	10 Min	26.07.2022 03:00 PM	7215 Min	After checking of Syringe pump problem found in front end assembly it faulty. These spare part is not available due to company stopped service. So its handover in working condition	-	Mr. Rajput	Condemned
56	3695	Monitor	MCRI ICU		SPO2 Probe not Working	27.07.2022 02:10 PM	2:15 PM	05 Min	27.07.2022 02:30 PM	20 Min	After checking of SPO2 probe observed its totally damaged so replaced 1 nos. SPO2 Probe. Tested & Handover in working condition.	1 - SPO2 Probe	Mr. Rajput	
57	7048	Monitor	Casualty		SPO2 Probe not Working	27.07.2022 01:20 PM	1:25 PM	05 Min	27.07.2022 01:35 PM	15 Min	After checking of SPO2 probe observed its totally damaged so replaced 1 nos. SPO2 Probe. Tested & Handover in working condition.	1 - SPO2 Probe	Mr. Amin Sayyed	
58	734	ECG Machine	F.M.W.		Printer & Battery Problem	27.07.2022 10:15 AM	10:40 AM	25 Min	27.07.2022 11:30 AM	75 Min	After checking of ECG Machine problem found in Printer so replaced 1 nos. Printer. Also replaced 11.2V Battery. Tested and handover in working condition.	1 - Printer 1 - Battery	Mr. Sontakke V. B.	Not to Entry in ADM
59	1102	Monitor	OBGY ICU		Leakage from BP Cuff	27.07.2022 03:30 PM	3:35 PM	05 Min	27.07.2022 03:45 PM	15 Min	After checking of Monitor Leakage Problem found in BP Cuff so replaced 01 No. BP Cuff. Tested and handover in working condition.	1 - BP Cuff	Mr. Amin Sayyed	

60	1103	Monitor	OBGY ICU		SPO2 Probe not Working	27.07.2022 10:00 AM	10:05 AM	05 Min	27.07.2022 10:20 AM	20 Min	After checking of SPO2 probe observed its totally damaged so replaced 1 nos. SPO2 Probe. Tested & Handover in working condition	1 - SPO2 Probe	Mr. Amin Sayyed	
61	3963	Monitor	Dialysis		SPO2 Probe not Working	27.07.2022 03:00 PM	3:10 PM	10 Min	27.07.2022 03:25 PM	25 Min	After checking of SPO2 probe observed its totally damaged so replaced 1 nos. SPO2 Probe. Tested & Handover in working condition	1 - SPO2 Probe	Mr. Amin Sayyed	
62	1718	Monitor	CCU		Leakage from BP Cuff	28.07.2022 10:00 AM	10:05 AM	05 Min	28.07.2022 10:20 AM	20 Min	After checking of Monitor Leakage Problem found in BP Cuff so replaced 01 No. BP Cuff. Tested and handover in working condition	1 - BP Cuff	Mr. Rajput	
63	454	Monitor	O. T. Complex		SPO2 Probe not Working	28.07.2022 11:00 AM	11:05 AM	05 Min	28.07.2022 11:20 AM	20 Min	After checking of SPO2 probe observed its totally damaged so replaced 1 nos. SPO2 Probe. Tested & Handover in working condition	1 - SPO2 Probe	Mr. Amin Sayyed	


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