



MGM SCHOOL OF PHYSIOTHERAPY
SEC-1, PLOT NO.1&2, KAMOTHE, NAVI MUMBAI.

SERVICE REPORT

SR No. ITMGM/MGMIC/2022

Date: 9-9-2022

Contact Person Name: Prajakta A / Reshma K.

Institute: MGM SCHOOL OF PHYSIOTHERAPY

Dept: MGM SOP

Phone:

Mobile:

Status of Call: Urgent

Instruction From :

On

/Medium/Low (Please circle)

Nature of Problem

Problem Reported: CCTV Cameras not working

System Down: Yes / No (Please circle) Yes

Equipment Type: DVR

Make: CP-PLUS

Model: CP-UVR-1604G2

Serial No.: CPTZA4ME611W00865

Call Reported by:

Date: 9/9/2022

Time: 5:00 Pm

Location of Installation: Ground floor

Service Details

Service: CCTV Cameras not working, checked DVR problem.

Engineer's Remarks: CCTV Cameras not working, checked DVR problem, DVR circuit issue. But this problem is not being solved. For this I have telephonic discussion asked for help of the CCTV Technician Blackbox service Centre.

They said this DVR is outdated & non-repairable.

Purchase new DVR support cp-plus camera.

Status after Service: Incomplete (Please circle)

Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided

Defects found on inspection: DVR circuit issue, this DVR is outdated & non-repairable. Purchase new DVR support cp-plus camera.

Events: (Date & Time)

Start of Service: 05:00Pm

End of service: 05:20 Pm

Please rate this call by ticking an option

Extremely Satisfied

Satisfied

Dissatisfied

Annoyed

USER feedback

Remarks:

Name:

Designation:

Phone/Fax:

Email:

Signature: [Signature]

Date:

Place: Kamotthe

* Blackbox Service centre does not report;
So called to sandeep enterprises.
He suggested the same; Purchase new
DVR & with power supply 12V 2A

Checked by : Mr.Nitin Pawar

(Computer Hardware Technician)

* This DVR installed 2015.

[Signature] 16/9/22
Do the necessary work
on input back

Sandeep Enterprises

149/ 4103, New Pant Nagar, V.B. Lane, Ghatkopar (East), Mumbai - 400 075.
Tel. : 022-2506 3247 / 98923 96820, email : sandeepenterprises@live.com

Date: - 14/09/2022.

To

MGM SCHOOL OF PHYSIOTHERAPY
Kamothe Navi Mumbai.

Subject: Service Report.

Sr. No	Description	Model	Qty	Report	Chagres
1	CCTV DVR : Ground floor	MODEL NO. : CP-UVR-1604G2-H S/N : CPTZA4ME611W00865	01	DVR is outdated & non-repairable. Purchase new DVR support cp-plus camera.	Approx. cost Rs.8000/-

Note: - Wiring and Laying Charges we be Extra.

For Sandeep Enterprises.

Sandeep Urunkar.

(9892396820)

Terms & Conditions.

1. Validity of the offer one week.
2. Payment by way of DD / Cheque / Cash released to the favor of SANDEEP ENTERPRISES.
3. Payment terms: 100% Against Delivery.
4. Delivery will be made 10 days from the date of receipt of your firm order.



MGM SCHOOL OF PHYSIOTHERAPY
SEC-1,PLOT NO.1&2, KAMOTHE, NAVI MUMBAI.

SERVICE REPORT

SR No. ITMGM/MGMIC/2022		Date: 10-09-2022	
Contact Person Name: <u>Prajakta A / Reshma K.</u>			
Institute: MGM School of Physiotherapy			
Dept:		Phone:	Mobile:
Status of Call: <u>Urgent</u> /Medium/Low (Please circle)		Instruction From : _____ On _____	
Nature of Problem			
Problem Reported: CCTV cameras not working & also in some places the camera has to be increased.			
System Down: Yes / <u>No</u> (Please circle) Yes		Equipment Type: CCTV cameras	
Make: CP-PLUS		Model:	Serial No.:
Call Reported by:		Date: 10-9-22	Time: 11:00 Am
Location of Installation : Ground floor, 1 st floor and 2 nd floor			
Service Details			
Service : CCTV cameras not working & also in some places the camera has to be increased.			
Engineer's Remarks: CCTV cameras have been installed in 2015, but some of those cameras have problems. For that you have to change the camera or else you have to change its cable. Also in some places, the camera has to be increased.		Status after Service: Pending for spares (Please circle)	
		Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection: The CCTV camera and CCTV camera cable need to be replaced. Add a new CCTV cameras			
Events: (Date & Time)		Start of Service: 11:00 Am	End of service: 11:30
Please rate this call by ticking an option			
Extremely Satisfied		Satisfied	Dissatisfied
		Annoyed	
USER feedback			
Remarks:			
Name :		Designation:	Phone/Fax:
Email:			
Signature: <u>[Signature]</u>		Date:	Place: Kamothé

The following are the places to install new CCTV cameras
Base ment store, Gr.fr. Admin office, 1st floor – SimulatioLab, 2nd floor – Class Room – III & IV , R.Tagore, E-library. } OK

[Signature] 10/9/22
Anil Khundare

[Signature]
Checked by : Mr.Nitin Pawar
(Computer Hardware Technician)

DNR-I Gr. floor & Basement

